



## **Accessibility Guide for Pendennis** **Self-Catering Holiday Cottage at Eaton Manor Country Estate**

### **Welcome**

At Eaton Manor Country Estate our aim is to make everyone's stay as enjoyable as possible, and we are committed to providing suitable access for all our guests, whatever their individual needs.

We aim to accurately describe our facilities and services to give you the confidence to book the right cottage for your specific requirements.

### **Introduction to Pendennis**

Pendennis is a self-catering cottage that is a single storey brick property set in private grounds.

[Click here to view a virtual tour of Pendennis](#)



We have tried to provide as much information as possible within this accessibility guide.

**Please use the measurements provided as a guide, and if there is a crucial measurement for you, we are very happy to go and re-measure and send additional photographs to make sure that Pendennis will work well for you.**

There is a floorplan located at the end of this document (Appendix 2) to aid understanding of the layout of this cottage.

## At a Glance

Pendennis has 6 bedrooms and 6 bathrooms.



### Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance inside to:
  - Kitchen/Dining Room
  - 4 bedrooms
    - Rectory Bedroom (with ensuite shower room)
    - Darby Bedroom (with allocated bathroom – bath with overhead shower)
    - Lilywood Bedroom (with accessible ensuite wet room – bath and separate shower)
    - Whitefields Bedroom (with accessible ensuite wet room – bath and separate shower)
- There is level access from the main entrance outside to:
  - Patio Area



### Access with Raised Threshold

- There is a 40mm threshold from the Kitchen/Dining Room to:
  - Conservatory Sitting Room
  - This room then leads on to access:
  - 2 bedrooms
    - Ragleth Bedroom (with allocated toilet & separate shower room)
    - Star Coppice Bedroom (with ensuite shower room)



### Hearing

- All TVs have subtitles.



### Visual

- Good colour contrast between walls and floor
- We can provide information in large print



### General

The accommodation is rated by the National Accessible Scheme as suitable for:



Older and less mobile guests



Part-time wheelchair users

- Phone assistance available 24 hours a day.
- All staff have disability awareness training.
- All chairs within the cottage can be moved upon request.
- We have 2 sets of 'elephant's feet' suitable for raising a single bed and/or chair.

## Pre-Arrival / Getting Here



### Address

Pendennis, Eaton Manor, Eaton-Under-Heywood, Church Stretton, Shropshire SY6 7DH  
What3Words location: sprains.pushed.ember

- Eaton Manor Country Estate is in a rural location and a car is advised.



### Booking

Bookings / enquiries can be made via our:

- Website [www.eatonmanor.co.uk](http://www.eatonmanor.co.uk)
- Email [info@eatonmanor.co.uk](mailto:info@eatonmanor.co.uk)
- Phone 01694 724814

Our website shows full details of the cottage and the extras we can arrange to make your stay extra special: [www.eatonmanor.co.uk/pendennis](http://www.eatonmanor.co.uk/pendennis)



### Travel by Public Transport

The nearest regular bus stop is at Church Stretton 4.5 miles away.

The nearest train station is at Church Stretton 4.5 miles away (Cardiff-Crewe Line).

- For specific advice on the best routes by train, please call us.



### Travel by Taxi

Taxis need to be booked in advance, which we can help you arrange.



### Complimentary Reduced Mobility Items

We have a variety of items available for use by guests with mobility requirements free of charge. However, these must be requested in advance as we have a limited supply.

- There is a list of equipment available at the end of this document (Appendix 1).
- We have two single profile beds in Pendennis. They are in the Darby & Ragleth bedrooms respectively, but with prior notice they can be moved into the bedrooms with ensuite wetrooms. Please note this would be for twin set up.



### Additional Mobility Equipment Hire

Here are details of suppliers of additional mobility equipment:

- For hire of hospital beds, chairs and hoists etc
  - [www.ableworld.co.uk](http://www.ableworld.co.uk) Tel: 01743 369427 Email: [shrewsbury@ableworld.co.uk](mailto:shrewsbury@ableworld.co.uk)
  - [www.mobilityhire.com](http://www.mobilityhire.com) Tel: 0800 1116234 Email: [sales@mobilityhire.com](mailto:sales@mobilityhire.com)
  - [www.tpg-disableaids.co.uk](http://www.tpg-disableaids.co.uk) Tel: 01432 351666 Email: [enquiries@tpg-disableaids.co.uk](mailto:enquiries@tpg-disableaids.co.uk)
- For hire of mobility scooters
  - Church Stretton Mobility Care: Tel: 07748 913 537



### Complimentary Baby / Toddler Items

If you are travelling with young children, we have various items available for your use free of charge. However, these must be requested in advance as we have a limited supply.



### Complimentary Grocery Unpacking Service

Tesco, Sainsbury's and Waitrose all deliver to Eaton Manor. Please contact us if you require assistance.



## Key Information & Measurements



### Parking

Pendennis has private parking next to the house for up to 6 cars (no dropped kerb).

- It is mainly gravel but there is a tarmacked area suitable for one car, which has direct access to the ramp to the main entrance.
- Luggage can be unloaded at the front door.

### Accessing the main entrance

From the tarmacked area there is a permanent ramp to the front door, with a handrail.

- The ramp is 1460mm wide.

### Main entrance



The main entrance has level access from the outside ramp through the front door onto a tiled floor (10mm threshold)

- The front door is side hung and manual.
- The entrance leads into an area with tiled flooring which then changes to parquet flooring (no threshold).
- This area has free space of 1000mm x 4800mm
- This area leads to:
  - On the right: The Kitchen/Dining Room, Conservatory Sitting Room, Star Coppice Bedroom with ensuite shower room and Ragleth Bedroom with allocated shower room
  - On the left to: the Rectory Bedroom with ensuite shower room, the Darby Bedroom & Main Bathroom, the Lilywood Bedroom with ensuite wet room and the Whitefields Bedroom with ensuite wet room



## Self-Catering Kitchen Area



The kitchen area is in the same room as the dining area

- It's accessed from the main entrance hallway, doorway is 790mm wide (no threshold)
- Flooring is Quarry tiles
- Ceiling spotlights provide even lighting
- Good contrast between floor, cupboards and other surfaces
- Kitchen worktop height is 930mm
- In the kitchen are a kettle, microwave, dishwasher, and toaster
- Main oven door is side opening; height of lowest shelf is 270mm from the floor
- Sink is 930mm from the floor
- Hob is 940mm from the floor
- Larder fridge: highest shelf in fridge 1570mm and lowest is 340mm
- Three-draw freezer below the counter
  - The top draw of the freezer is 610mm from the floor
- Standard size washer/dryer, front loading
- Available free space is at least 720mm x 920mm between all furniture and worktops



## Dining Room Area



The dining area is in the same room as the kitchen area

- Brown parquet flooring
- The dining table:
  - Has criss-cross legs in the middle
  - Is 2500mm long and 1000mm wide
  - Is 750mm from the floor to its underside, and 790mm to the top of the table

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- There are 10x dining chairs (all moveable) with slatted backs and no arms:
  - From the floor to the seat is 480mm
  - Depth of seat is 380mm
  - Height of back 550mm
- There are 2 further dining chairs kept in 2 of the bedrooms:
  - These are the same style and dimensions, but both have arms
- Space around the table:
  - There is 1000mm to the left of the table without chairs, and 800mm with chairs
  - 1000mm to the right of the table without chairs, and 800 with chairs
  - 900mm at the back of the table by the window
  - 2600mm at the front of the table to the kitchen units behind
- The main sitting room is accessed from the dining area

## **Conservatory Sitting Room**



This is a large conservatory style sitting room with blinds at the ceiling and at the patio windows.

- Flooring is Quarry tiles with underfloor heating
- Access doors:
  - From the kitchen/dining room the doorway is 1100mm wide (40mm threshold – see photo above)
  - From the hall leading to the Star Coppice & Ragleth bedrooms the doorway is 780mm wide (no threshold)
  - The patio door leading out to the garden is 770mm wide (there is a step over and down to the patio)

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- There is a three-seater sofa: height to seat is 400mm, depth of seat 540mm and height of back 550mm
- There is a two-seater sofa: height to seat 400mm, depth of seat 570mm and height of back 620mm
- There are two wing back chairs: height to seat 450mm, depth of seat 500mm and height of back 700mm
- There are two tub chairs: height to seat 420mm, depth of seat 500mm and height of back 500mm
- There is a wooden coffee table in the middle of the room: 1300mm long x 570mm wide x 410mm high (this is moveable)
- The largest free space clear of doors is 1900mm by 3700mm (excluding coffee table)



## Bedrooms and Bathrooms

### Room combinations

6 bedrooms, of which 4 are ensuite superking or twin rooms, and 2 are single rooms

### General

- Hypoallergenic duvets and pillows are provided in each room
- Sheets, duvet covers and pillowcases are poly-cotton
- All bedrooms have windows
- All bedrooms have ceiling lights, bedside lamps and natural daylight
- All bedrooms have flat screen Freeview TVs with subtitle functionality
- All bedrooms are non-smoking

We can move bedroom furniture where possible to improve accessibility

The 4 bedrooms that lead off the entrance hall to the left all have parquet flooring

- These bedrooms are located along a hallway 900mm wide and they are called:
  - Rectory, Lilywood, Whitefields & Darby
- The main bathroom is also off this hallway.

### Rectory Bedroom



This is the first bedroom reached from the entrance hall, to the right of the hallway

- Door width is 700mm (no threshold)
- Brown parquet flooring
- Room can be set up with one superking bed or twin single beds

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- Bed height: 670mm from the floor to top of the mattress
- When room is set up with one superking bed:
  - Largest transfer space available to left of bed is 660mm
  - Largest transfer space available to right of bed is 1200mm
- When room is set up with twin beds:
  - Largest transfer space available to left of bed by wardrobe is 1200mm
  - Space between beds is 500mm
- Available free space clear of doors and furniture is 1100mm x 1200mm

### **Rectory Ensuite Shower Room**



- Room comprises toilet, hand basin and shower
- White tiled flooring
- Door width is 700mm (no threshold)
- Shower cubicle has a two-step entry: height 150mm and 100mm
  - Width of the shower door is 460mm
  - Cubicle size 1000mm x 650mm
  - Height to controls is 1350mm and to the bottom of shower riser 1550mm
- Toilet seat height is 420mm
- Space to the left of the toilet is 300mm and space to the right is 400mm
- Hand basin height is 820mm
- Grab rail on the right of the toilet is 800mm from the floor
- Available free space clear of door and furniture is 1150mm x 670mm

### **Darby Bedroom**



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This bedroom is on the left of the hallway, next to the main bathroom

- Door width is 700mm (no threshold)
- Brown parquet flooring
- One single profile bed
  - Transfer space is to the right of the bed and is 1500mm
  - Bed height is 610mm from the floor to top of the mattress
- Dressing table height is 730mm from floor to underside of dressing table and 840mm to the top of the table
- Available free space clear of doors and furniture is 1500mm x 1500mm

### **Main Bathroom Adjacent to the Darby Bedroom**



This bathroom is the first room on the left of the hallway

- Room comprises toilet, hand basin and bath with overhead shower
- White tiled flooring
- Door width is 700mm (10mm threshold)
- Fitted bath with side panel and flexible shower over the bath
  - Bath height is 460mm
  - Integral bath rails available on both sides of bath
  - Height from bottom of bath to show controls is 1400mm and to bottom of shower riser is 1600mm
- Toilet seat height is 420mm
- Space to right of toilet is 280mm, at front is 1300mm, and to left is 240mm
- Available free space clear free of door and furniture is 800mm x 1300mm

### **Lilywood Bedroom – Accessible Bedroom with Large Ensuite Wetroom**



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This bedroom, and its ensuite wetroom, is on the right of the hallway

- Door width is 790mm
- Brown parquet flooring
- Room can be set up with one superking bed or twin single beds
- Bed height is 540mm from the floor to top of the mattress
- When room is set up with one superking bed:
  - Largest transfer space available to left of bed is 1200mm
  - Largest transfer space available to right of bed is 650mm
- When room is set up with twin beds:
  - Largest transfer space available to left of bed by door is 1200mm
  - Space between beds is 500mm
- Dressing table height is 810mm from the floor to underside of dressing table and 840mm to the top of the table
- Available free space clear of doors and furniture is 1600mm x 2800mm

### **Lilywood Accessible Ensuite Wet Room with Shower & Bath**



- Room comprises toilet, hand basin, freestanding bath and wet room shower
- Cream tiled floor
- Door width is 790mm
- Shower is wet room style with no raised edge
  - Shower curtain surround
  - Height to controls is 1000mm and to the bottom of the shower riser 700mm
  - Grab rail in the shower is 700mm from the floor
- Height of bath is 650mm, with space to the side of 1800mm
- Hand basin is 800mm from the floor
- Toilet seat height is 480mm
- Space to the left of the toilet is 1800mm and space to the right is 300mm
- Grab rail on the right of the toilet is 800mm from the floor
- Available free space clear of door and furniture is 2100mm x 3000mm

## Whitefields Bedroom



This bedroom, and its ensuite wetroom, is at the end of the hallway

- Door width is 800mm
- Brown parquet flooring
- Room can be set up with one superking bed or twin single beds
- Bed height is 540mm from the floor to top of the mattress
- When room is set up with one superking bed:
  - Largest transfer space available to right of bed is 590mm
  - Largest transfer space available to left of bed is 1200mm
- When room is set up with twin beds:
  - Largest transfer space to left of bed closest to ensuite entrance is 1200mm
  - Space between beds is 500mm
- Dressing table height is 620mm from the floor to underside of dressing table and 770mm to the top of the table
- Available free space clear of doors and furniture is 1500mm x 3000mm

## Whitefields Ensuite Wet Room with Shower & Bath



- Room comprises toilet, hand basin, freestanding bath and wet room shower
- Cream tiled floor
- Door width is 790mm
- Shower is wet room style with no raised edge
  - Shower curtain surround
  - Height to controls is 1000mm and to the bottom of the shower riser 700mm
  - Grab rail in the shower is 700mm from the floor
- Height of bath is 650mm, with space to the side of 1800mm
- Hand basin is 780mm from the floor

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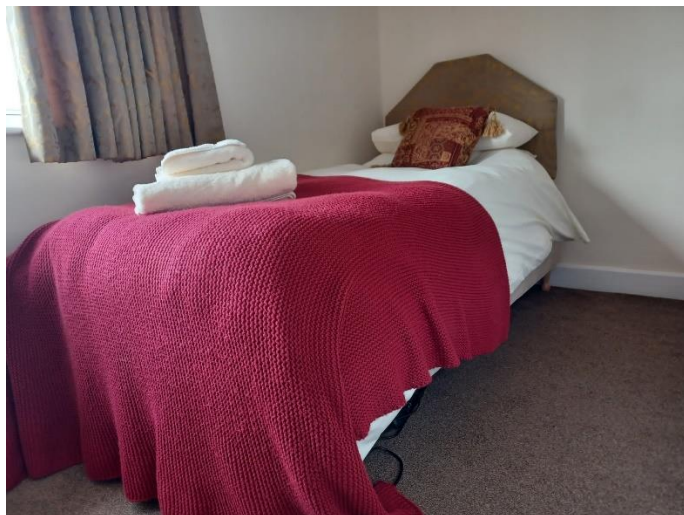


- Toilet seat height is 480mm
- Space to the right of the toilet is 1800mm and space to the left is 300mm
- Grab rail on the right of the toilet is 800mm from the floor
- Available free space clear of door and furniture is 2100mm x 1500mm

**The other two bedrooms are on the other side of the Kitchen/Dining Room and Conservatory Sitting Room, down a short Quarry tiled hall which is 970mm wide.**

- These bedrooms are called: Star Coppice and Ragleth
- There is an entrance door at the end of this hall for separate access to these bedrooms if required. This door has a step up from outside of 200mm

### **Ragleth Bedroom**



This bedroom is on the right of the hallway from the Conservatory Sitting Room

- Door width is 700mm
- Brown carpet
- One single profile bed
  - Transfer space is to left of the bed and is 740mm
  - Bed height is 580mm from the floor to top of the mattress
- Dressing table height is 690mm from floor to underside of dressing table and 790mm to the top of the table
- Available free space clear of doors and furniture is 1000mm x 1600mm

### **Shower Room Opposite Ragleth Bedroom**



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- Room comprises hand basin and shower
- Flooring is Quarry tiles
- Door width is 700mm
- Good colour contrast between floor and walls
- Shower cubicle has a step over entry: height is 220mm
  - Width of shower door is 530mm
  - Cubicle size is 650mm x 650mm
  - Height to controls is 1400mm and to the bottom of the shower riser is 1400mm
- Hand basin height is 830mm
- There is no available free space clear of door and furniture

### **Toilet Room Opposite Ragleth Bedroom**



Room comprises toilet and hand basin

- Flooring is Quarry tiles
- Door width 700mm
- Good colour contrast between floor and walls
- Toilet seat height is 420mm
- Hand basin height is 830mm
- Space to the left of the toilet is 170mm and space to the right is 200mm
- There is no available free space clear of door and furniture

### **Star Coppice Bedroom**



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This bedroom is to the left of the hallway from the Conservatory Sitting Room

- Door width is 700mm
- Flooring is Quarry tiles with underfloor heating
- Room can be set up with one superking bed or twin single beds
- Bed height is 700mm from the floor to top of the mattress
- When room is set up with one superking bed:
  - Largest transfer space available to left of bed is 800mm
  - Largest transfer space available to right of bed is 2000mm
- Dressing table height is 700mm from the floor to underside of dressing table and 730mm to the top of the table
- Largest free space clear of doors and furniture is 2000mm x 17000mm

### Star Coppice Ensuite Shower Room



Room comprises toilet, hand basin and shower

- Flooring is Quarry tiles with underfloor heating
- Door width is 700mm
- Good colour contrast between floor and walls
- Shower cubicle (quadrant) has a step over entry: height is 200mm
  - Width of shower door is 600mm
  - Cubicle size is 850mm x 850mm (less 500mm x 500mm due to triangular shape)
  - Height to controls is 1300mm and to the bottom of the shower riser is 1280mm
- Toilet seat height is 420mm
- Space to the left of the toilet is 300mm and space to the right is 250mm
- Hand basin height is 830mm
- There is no available free space clear of door and furniture



## Outdoor Area



There is a large flat private enclosed garden which is suitable for children and pets.

- This includes a large level paved patio area.

- Access is either by paved level access from the main entrance round the side of the house;
- or through the Conservatory Sitting Room where there is a small threshold of 50mm.
  - The double patio doors from this room have a width of 1570mm.

Outdoor equipment:

- 2 garden tables and 10 chairs
- Charcoal BBQ

## Leisure Facilities

The estate swimming pool is located at the end of the garden, through a wicket gate. The lawn is flat but there is no dedicated path to the swimming pool.

There is also a large games barn on the estate which is accessible. From Pendennis, this is a 1 minute drive, or approximately a 5 minute walk down a country lane. There is a large car park opposite the games barn, and also an area for accessible parking next to the ramp which accesses the building. There is a fully accessible toilet in the Events Centre building next to the games barn, which is also accessible via a ramp.



### Additional Information

Information about Pendennis can be found on our digital guide:

[www.eatonmanor.co.uk/pendennis-guide](http://www.eatonmanor.co.uk/pendennis-guide)

- A printed version is available on request.

Light switches / power points are at a sensible height to reach from sitting and standing positions.

There is good mobile phone reception, and complimentary Wi-Fi available.

All staff have disability awareness training.



### Contact Information

Address: Pendennis, Eaton Manor, Eaton-Under-Heywood, Church Stretton, Shropshire SY6 7DH

- SatNav should bring you right to the cottage
- The estate office is located a 1 minute drive further along the country lane
  - The office is manned from 9.30am to 5.30pm from Monday to Friday
- Telephone numbers:
  - Estate Office: 01694 724814
  - Textphone/Mobile: 07966 389020
  - Phone hours of operation: 8.30am to 8.30pm (24 hour answerphone available)
- Email: [info@eatonmanor.co.uk](mailto:info@eatonmanor.co.uk)
- Website: [www.eatonmanor.co.uk](http://www.eatonmanor.co.uk)
- Local public transport number:
  - Traveline: [www.traveline.info](http://www.traveline.info)
  - Tel: 0871 200 22 33
- Local accessible taxi number:
  - Concorde Travel of Shrewsbury Tel: 01939 290683
  - [www.concordetravelofshrewsbury.co.uk](http://www.concordetravelofshrewsbury.co.uk)
- Church Stretton Visitor Information Centre:
  - Tel: 01694 722535

### Future Plans

We welcome your feedback to help us continuously improve. If you have any comments, please phone 01694 724814 or email [nichola@eatonmanor.co.uk](mailto:nichola@eatonmanor.co.uk)

## Appendix 1

### Mobility Items Available to Request at Eaton Manor

Please request the below items as soon as possible, as we only have a limited number, by emailing [info@eatonmanor.co.uk](mailto:info@eatonmanor.co.uk) or call us on 01694 724814.



**Wheelchair**



**Shower commode  
(only suitable for use at Pendennis)**



**Zimmer frame**





**Shower stool 1**



**Shower stool 2**



**Toilet seat riser**



**Bed guard**



**Portable ramp**



**Elephants feet:**  
(suitable for raising a single bed or a chair)



**Wireless doorbell**

## Appendix 2



**EATON MANOR**

**P E N D E N N I S**

01694 724 814

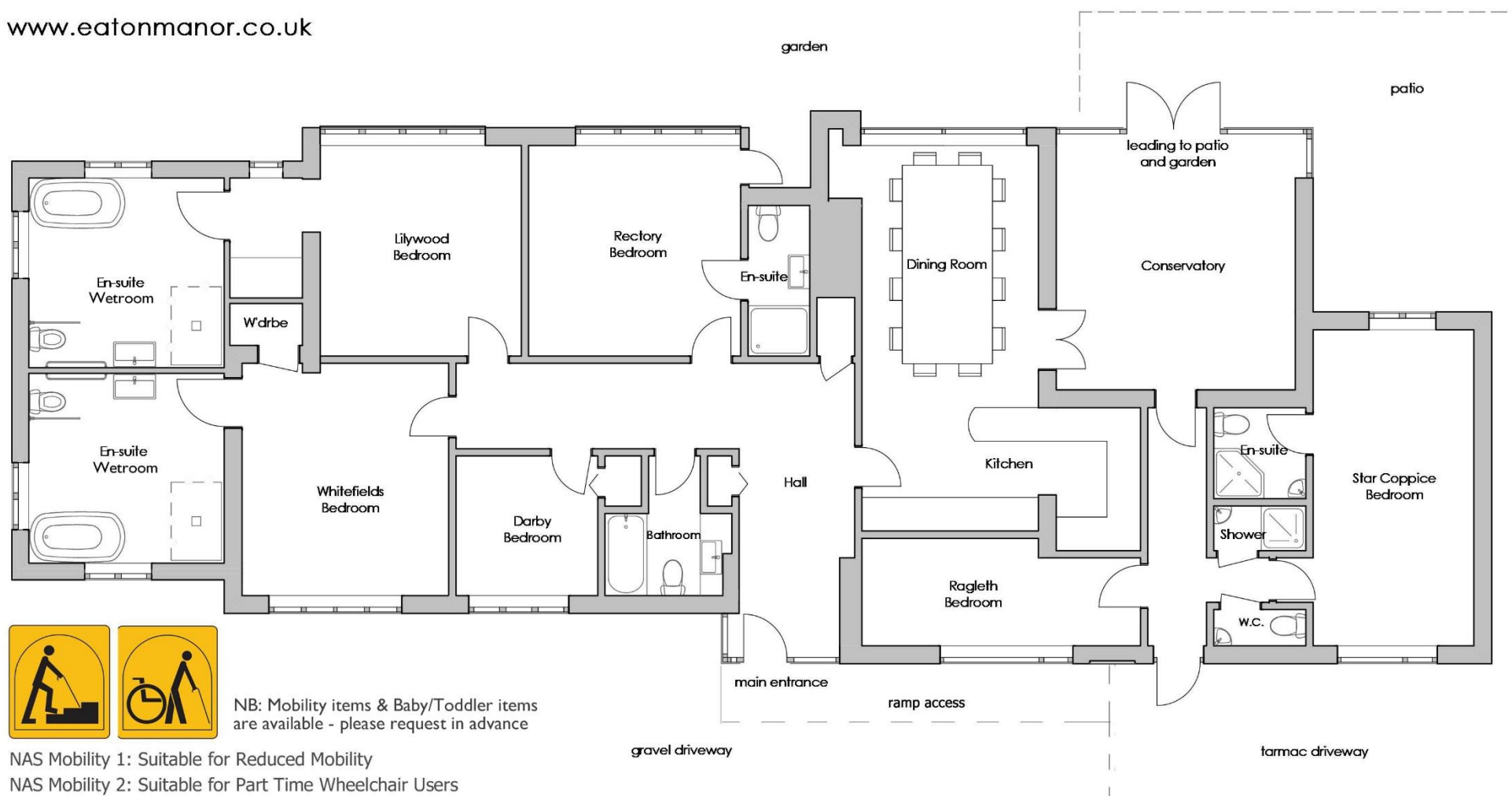
info@eatonmanor.co.uk

www.eatonmanor.co.uk

### BEDROOM LAYOUT KEY

Star Coppice Bedroom  
Rectory Bedroom  
Lilywood Bedroom  
Darby Bedroom  
Whitefields Bedroom  
Ragleth Bedroom

Superking or twin  
Superking or twin  
Superking or twin  
Single  
Superking or twin  
Single



NB: Mobility items & Baby/Toddler items are available - please request in advance

NAS Mobility 1: Suitable for Reduced Mobility

NAS Mobility 2: Suitable for Part Time Wheelchair Users