

Accessibility Guide

At Eaton Manor we often accommodate up to four generations in one home and therefore we realise the importance of making our properties as accessible as possible to all guests.

When taking a booking we ask about the needs and requirements of the guests. On occasions we have suggested alternative houses for guests if, from what they tell us, another of our properties would better suit their needs e.g. downstairs bedrooms, larger showers or flat access etc.

We understand how difficult it is to bring everything guests might need for their children with them and so we try and provide as much as we can to make life a bit easier when families stay at Eaton.

Reduced Mobility

- Three of our properties are adapted for guests with reduced mobility and have been assessed by the National Accessible Scheme as Mobility 1. One of these, Curlew Cottage was purpose built with reduced mobility in mind e.g. it is all on one level; has bathroom grab rails; ground floor bedrooms etc (see separate access statement for more information).
- Our website and promotional brochures clearly state which properties are most suitable for guests with reduced mobility, and we are happy to discuss any requirements.
- We offer a Reduced Mobility Pack, if requested by guests in advance, which includes items such as toilet seat riser with frame etc (see separate document for full contents).
- We have a link with a local company, Independent Living (www.ilp-ltd.co.uk) who provides specialist equipment and they can arrange specific equipment for guests e.g. ramps, shower seats etc.
- We have all measurements available to tell guests in advance, and an access statement for each property is available on request.
- Our Events/Archery Centre, which includes the Games Hall that is available to all guests, is fully accessible.

Sensory Impairments

- Our Banqueting Room, situated within our Events/Archery Centre, is fitted with a Hearing Loop.
- Our new website has a responsive design so text can easily be enlarged.
- Guide dogs are welcome at no extra cost.



Babies / Toddlers

- For young children we provide toy boxes and board games as well as outside games.
- Highchairs, cots and stair gates are all available on request.
- We suggest local places to visit and make sure families are aware of fun places that they can enjoy in the rain or shine!
- We offer a comprehensive Baby/Toddler pack, if requested in advance, which includes items such as changing mat; steriliser; plastic plates & cutlery and bed guards etc (see separate document for full contents).
- Our on-site games room is indoor and heated and well equipped for lots of fun.
- We take delivery of on-line grocery shopping and unpack it before guests' arrival – this is particularly popular with families with young children, so they can feed the children as soon as they arrive, often tired & hungry.
- Extra storage for pushchairs or glider wings etc can all be arranged if required.
- A qualified baby-sitter can be arranged.
- Most properties have a secure, private garden, ideal for keeping children and pets safe. The gardens although beautiful are there to be enjoyed and can survive a football game.

General

- We help with arrangements for transport to and from Eaton Manor, including taxis, mini-bus, and coaches from train stations, airports & ports.
- Our private chefs can cater for special dietary requirements
E.g. wheat, dairy and nut allergies; diabetics; gluten intolerances and vegetarians